

LISA TOMLIN, M.A.

INSTRUCTIONAL DESIGNER | eLEARNING DEVELOPER | TECHNICAL TRAINING

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PROFESSIONAL SUMMARY

Instructional design and eLearning professional experienced in developing interactive technical training, multimedia learning products, and knowledge-development resources across government, aerospace, manufacturing, and renewable energy. Skilled in collaborating with subject-matter experts to analyze content, identify information gaps, and create learner-focused courses. Experience includes Articulate Storyline, training programs, SharePoint resources, multilingual course launches, and Section 508 accessibility considerations.

CORE SKILLS

- Instructional Design & eLearning Development
- Technical & Compliance Training
- Adult Learning Principles
- Multimedia, Video & Audio Production
- LMS Course Upload, Testing & Launch
- SharePoint Training Resources
- Articulate Storyline 360 / Interactive eLearning Production
- SME Collaboration & Content Analysis
- Storyboards & Design Documents
- Training Matrices & Course Catalogs
- Section 508 Accessibility Awareness
- Prior DOE Q and DOD Secret clearances

PROFESSIONAL EXPERIENCE

NATIONAL TRAINING CENTER | Albuquerque, NM

eLearning Developer II • 2022–2025

- Designed and developed interactive eLearning courses for Department of Energy (DOE) customers.
- Partnered with subject-matter experts and multimedia teammates to turn technical content into engaging learning experiences.
- Used Articulate Storyline 360 to build and customize training aligned with instructional strategies and adult-learning principles.
- Applied familiarity with federal compliance requirements, including Section 508 accessibility and privacy standards.

MAXGEN | Costa Mesa, CA

Knowledge Development Manager • 2018–2020

- Developed a technician training program that included a training matrix, course catalog, SharePoint training page, eLearning, and Knowledge on Demand resources.
- Designed and customized interactive e-learning courses using Articulate Storyline 360, grounding content in established adult-learning principles.

FIRST SOLAR | Tempe, AZ

Training Specialist • 2015–2018

- Revised the Operations & Maintenance (O&M) Field Technician Training Program, incorporating Rio Salado online courses.
- Partnered with subject-matter experts to structure content using design documents, storyboards, and course-development layouts in Articulate Storyline 2.
- Analyzed, designed, developed, implemented, and evaluated eLearning for onboarding and Level 0/Level 1 field technicians.
- Uploaded, tested, and launched courses for international associates in English, Spanish, and Japanese.

PROFESSIONAL EXPERIENCE | CONTINUED

LOCKHEED MARTIN | Albuquerque, NM

Multimedia Design Engineer • 2012–2014

- Analyzed source content and identified information gaps affecting instructional product development.
- Collaborated with project stakeholders on cost-effective instructional solutions aligned with learner needs and sponsor goals.

NORTHROP GRUMMAN | Albuquerque, NM

Instructional Multimedia Developer / Designer • 2009–2011

- Developed project design documents and selected instructional strategies aligned with learning objectives and required interactivity.
- Designed multimedia training interfaces and course formats for U.S. Army, Coast Guard, and U.S. Air Force audiences.

HONEYWELL FEDERAL MANUFACTURING & TECHNOLOGIES | Albuquerque, NM

Senior Instructional Specialist | NNSA / Knowledge Preservation • 2002–2009

- Served as senior team lead for online projects spanning analysis, content development, web production, and video production.
- Coordinated project tasks and contributed to identifying training requirements and schedules.
- Designed a Knowledge Preservation interface supporting NNSA weapons-complex locations in Kansas City, Kansas, and Pantex Plant in Amarillo, Texas.

HONEYWELL FEDERAL MANUFACTURING & TECHNOLOGIES | Albuquerque, NM

Senior Graphic Designer | Learning Technologies & Services • 2001–2002

- Created and revised graphic designs and images for marketing and sales collateral.
- Performed artwork quality assurance, maintained an image library, and responded to internal customer requests.

EDUCATION

M.A., Organizational Learning and Instructional Technologies | University of New Mexico

B.F.A., Graphic Design | Kansas State University

TECHNOLOGY

Articulate Storyline 360 and Storyline 2 • Adobe Photoshop / Creative Suite • CyberLink PowerDirector 17 • Microsoft Word, Excel, PowerPoint • SharePoint • Audacity • Learning Management Systems (LMS) • Gemini, Microsoft Copilot, ChatGPT